| DESCRIPTION                          | Starter<br>(INR upto<br>120K) | Standard<br>(INR 120K-<br>200K) | PLUS<br>(INR 200K-<br>350K) | <b>Xtra</b><br>(INR 350K+) | Enterprise<br>(INR 5000K+) |
|--------------------------------------|-------------------------------|---------------------------------|-----------------------------|----------------------------|----------------------------|
| Supported Number of products         | 1000                          | Unlimited                       | Unlimited                   | Unlimited                  |                            |
| Email Support                        | <b>*</b>                      | <b>V</b>                        | ✓                           | ~                          |                            |
| Phone Support                        | <b>√</b>                      | 1                               | 1                           | <b>V</b>                   |                            |
| Custom design capabilities           | <b>*</b>                      | 1                               | 1                           | 1                          |                            |
| Advanced multi-column navigation     | _                             | Optional                        | <b>*</b>                    | <b>*</b>                   |                            |
| Standard products search & discovery | <b>*</b>                      | <b>*</b>                        | <b>*</b>                    | <b>*</b>                   |                            |
| Advanced product search & discovery  | _                             |                                 | <b>*</b>                    | <b>V</b>                   |                            |
| Standard catalog<br>management       | <b>*</b>                      | 4                               | <b>*</b>                    | ~                          |                            |
| Advanced catalog management          | _                             | _                               | <b>*</b>                    | <b>V</b>                   |                            |
| Product Bundles                      | _                             | _                               | ~                           | <b>*</b>                   |                            |

|  | I  |          |          |          |   |
|--|--|----------|----------|----------|---|
| Support for digital products (downloadable content)            | _  | <b>V</b> | <b>V</b> |          |   |
| Advanced merchandizing & catalog management                    | -  | -        | 1        | <b>*</b> |   |
| Support for Local Deals  | _  | <b>*</b> | <b>*</b> | <b>*</b> |   |
| Promotions with basic vouchers & discounts                     | ✓  | <b>*</b> | <b>V</b> | <b>*</b> |   |
| Promotions with <b>advanced</b> vouchers & discounts           | _  | _        | <b>V</b> | <b>*</b> |   |
| Shopping catalog level promotions                              | _  | Optional | *        | <b>V</b> |   |
| Shopping Cart level promotions                                 | _  | Optional | <b>*</b> | <b>V</b> |   |
| Promotions Add-ons   | -  | Optional | *        | 1        |   |
| Basic Consumer engagement tools                                | _  | Optional | <b>*</b> | 4        |   |
| Advanced Consumer engagement tools                             | _  | _        | <b>V</b> | <b>V</b> |   |
| Custom 'call for action' options (Lead capture and management) | Basic options<br>like buy now,<br>add to wishlist, | <b>~</b> | <b>*</b> | <b>*</b> | D |
| Ratings & review   |  | *        | *        | <b>*</b> | е |

| Discussions                           | -        | Optional | ~        | <b>*</b> | t      |
|---------------------------------------|----------|----------|----------|----------|--------|
| Social Media Marketing                | 4        | <b>√</b> | <b>*</b> | <b>*</b> | a<br>i |
| Support for Consumer level Wish-lists | *        | <b>V</b> | <b>*</b> | <b>*</b> | ı      |
| Support for Facebook Login (FConnect) | _        | <b>V</b> | 1        | <b>V</b> | S      |
| Support for Gmail/ Twitter<br>Login   | _        | Optional | <b>*</b> | 1        | U      |
| Checkout & Payment processing         | 4        | <b>*</b> | <b>*</b> | 1        | р      |
| Notifications and alerts              | _        | <b>*</b> | <b>*</b> | 1        | 0      |
| Order Management                      | <b>*</b> | <b>*</b> | <b>*</b> | <b>*</b> | n      |
| Partial Order Management              | _        | _        | <b>*</b> | <b>*</b> | R      |
| Create orders from <b>backend</b>     | _        | <b>V</b> | <b>*</b> | <b>V</b> | e      |
| (for phone orders or leads etc.)      | <b>*</b> | <b>*</b> | <b>*</b> | <b>*</b> | q      |
| SEO Management                        | <b>*</b> | <b>*</b> | <b>*</b> | <b>*</b> | u      |
| URL Rewriting Support                 |          |          |          |          | е      |

| Custom HTTP 404 & others<br>Error page                    | *        | <b>*</b> | <b>*</b> | •        | S |
|---|----------|----------|----------|----------|---|
| Error Log tracking  | <b>*</b> | 1        | <b>*</b> | *        | t |
| Google Analytics embed                                    | <b>*</b> | <b>*</b> | *        | <b>*</b> |   |
| Advanced B2B  | _        | _        | _        | Optional |   |
| Multi Level<br>Vendro/Distributor<br>management           | _        | _        | Optional | *        |   |
| Customer management tools                                 | <b>*</b> | <b>*</b> | *        | <b>V</b> |   |
| Support for custom fields for<br>Customer data collection | -        | Optional | *        | <b>*</b> |   |
| Multiple currency support                                 | -        | _        | *        | <b>V</b> |   |
| Location based (IP address based) currency auto-selection | _        | Optional | Optional | <b>V</b> |   |
| Credit points/Loyalty points<br>management                | -        | _        | _        | <b>V</b> |   |
| Shipping & Tax customization                              | <b>*</b> | <b>*</b> | ✓        | <b>V</b> |   |
| Advanced Inventory movement & management                  | _        | _        | <b>*</b> | <b>*</b> |   |

| Online store administration  | *                            | <b>*</b>                     | <b>*</b>                     | <b>*</b>                     |
|--|------------------------------|------------------------------|------------------------------|------------------------------|
| Multiple logins for administration   | <b>*</b>                     | <b>*</b>                     | <b>~</b>                     | <b>*</b>                     |
| Multiple logins and <b>role</b><br>based administration                              | _                            | -                            | <b>*</b>                     | <b>V</b>                     |
| Standard data Import/Exports<br>& Bulk management tools<br>(Microsoft Excel based)   | _                            | _                            | <b>*</b>                     | <b>*</b>                     |
| Abandoned cart report export<br>to Microsoft Excel                                   | _                            | _                            | <b>*</b>                     | <b>*</b>                     |
| Batch processing for cross-<br>sell/up-sell updates (Microsoft<br>Excel Sheet based) | -                            | _                            | <b>*</b>                     | <b>V</b>                     |
| Mobile Optimized Site (Add-<br>on)   | -                            | Optional                     | Optional                     | <b>*</b>                     |
| Serve static content using<br>Content Distribution Network<br>(CDN)                  | I                            | 1                            | Optional                     | 4                            |
| Monthly bandwidth<br>(GB/month)  | as per hosting<br>plan opted |
| Data storage capacity (in GB)  | as per hosting<br>plan opted |